## TRACKING RESOLUTIONS Customers and Communities Overview and Scrutiny Panel

Date/Minute Number	Resolution	Explanation/Minute	Officer	Progress	Target Date
23 November 2009 41	The lead officer investigate this matter.	The panel was informed that it was the role of the Overview and Scrutiny Management Board to monitor performance against inspection action plans including access to services. The panel sought clarification as to whether the update on the action plan for the access to services inspection should be submitted to this panel or the Board as part of its role.	Lead Officer Pete Aley	Liaison has taken place with the service concerned and the consideration of the action plan is a potential area of work for the panel.	June 2010

## **Overview and Scrutiny Management Board**

Date/min number	Resolution / Recommendation	Explanation / Minute	Response	Explanation

**Grey** = Completed (once completed resolutions have been noted by the panel they will be removed from this document)

**Red** = Urgent – item not considered at last meeting or requires an urgent response